

## Repair Request

Contact Details	
<b>Company / Entity</b>	
<b>Contact Person</b>	
<b>Phone Number</b>	
<b>Email Address</b>	
<b>Address (for delivering after repair)</b>	
Full Address	
Zip Code	
City	

Product Details	
<b>Date and/or Invoice Number</b>	
<b>Product Name</b>	
<b>Damage Description</b>	
<b>Full list of all the pieces included in the package</b>	

In order to process the repair of material under **guarantee**, it is essential to enclose a **copy of the product sale receipt**. In the case you do not dispose of an invoice, attach the purchase order reference number (quote or delivery note). The absence of these documents will mean a repair of the product as material out of guarantee. *All the products, except for the software ones and batteries, include a 2-year guarantee for manufacturing defects. Additionally, during the 6 first months, the guarantee includes the collection at your residence.*

In case of an out-of-guarantee repair, once the technical service has rated the damage, a budget will be sent for its acceptance.

**In any case, it is essential to present this document properly filled, so that BJLive! can accept the goods for their remediation.**